

1. About us

Imperial International College was birthed out of Love2Learn Curriculum - a company that started developing a curriculum for homeschooling in 2002, which today comprehensively spans Grades 00 – Grade 9 and is used in over 20 countries across the globe.

We wanted to ensure that the students (both homeschooled and mainstream school) who completed Grade 9, could then be assured of continuing all the way through to Grade 12 and be in a position to secure a Matric Exemption, should they want to study further at university or equivalent tertiary institution.

After considerable research we decided that the internationally recognised and prestigious British IGCSE (Grades 10 and 11) - the world's most popular international qualification for 14 – 19 year olds; and AS-Level (Grade 12) qualifications were overall the best option to meet and satisfy both our and our students' needs.

We then set about developing material – which also includes Tutor Support and a testing service for these last three years of schooling - that would support and prepare independent learners, who prefer to study via distance, to write the British IGCSE and AS-Level examinations.

We have offered this comprehensive support for IGCSE and AS-Levels since 2009, with much success, including numerous distinctions from many of our students.

With the advent of online learning, we then set about developing a dedicated online learning platform, which we initially called *iLove2LearnOnline*. This was later to become Imperial International College – Online Education for High School.

2. Use of Site

You may only use this site to browse the content, make legitimate purchases and shall not use this site for any other purposes, including without limitation, to make any speculative, false or fraudulent purchase. This site and the content provided in this site may not be copied, reproduced, republished, uploaded, posted, transmitted or distributed. 'Deep-linking', 'embedding' or using analogous technology is strictly prohibited. Unauthorized use of this site and/or the materials contained on this site may violate applicable copyright, trademark or other intellectual property laws or other laws.

3. Disclaimer of Warranty

The contents of this site are provided "as is" without warranty of any kind, either expressed or implied, including but not limited to warranties of merchantability, fitness for a purpose and non-infringement.



The owner of this site, the authors of these contents and in general anybody connected to this site in any way, from now on collectively called "Providers", assume no responsibility for errors or omissions in these contents.

The Providers further do not warrant, guarantee or make any representation regarding the safety, reliability, accuracy, correctness or completeness of these contents. The Providers shall not be liable for any direct, indirect, general, special, incidental or consequential damages (including -without limitation- data loss, lost revenues and lost profit) which may result from the inability to use or the correct or incorrect use, abuse, or misuse of these contents, even if the Providers have been informed of the possibilities of such damages. The Providers cannot assume any obligation or responsibility.

The use of these contents is forbidden in those places where the law does not allow this disclaimer to take full effect.

Please note that Imperial International College has no control over the diligence and dedication of students within the distance learning/ home environment to utilise the curriculum in the manner intended. The responsibility for meeting legal and educational requirements therefore rests solely with the family and/or individual making the purchase.

In the case of a private tutor who purchases material from Imperial International College for the purposes of offering private tutoring services, Imperial International College makes no warranty on behalf of the tutor that he/she is qualified or competent to teach. The responsibility rests with the parents enrolling the services of said tutor to determine the competence of that person.

4. Our Rights

We reserve the right to:

- 4.1 Modify or withdraw, temporarily or permanently, the Website (or any part of) with or without notice to you and you confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the Website; and/or
- 4.2 Change these Conditions from time to time, and your continued use of the Website (or any part of) following such change shall be deemed to be your acceptance of such change. It is your responsibility to check regularly to determine whether the Conditions have been changed. If you do not agree to any change to the Conditions then you must immediately stop using the Website.
- 4.3 Use our reasonable endeavours to maintain the Website. The Website is subject to change from time to time. You will not be eligible for any compensation because you cannot use any part of the Website or because of a failure, suspension or withdrawal of all or part of the Website due to circumstances beyond our control.



5. Privacy Policy

We are committed to protecting your privacy. This privacy policy applies to all the web pages related to this website.

All the information gathered in the online forms on the website is used to personally identify users that subscribe to this service. The information will not be used for anything other than that which is stated in the Terms & Conditions of use for this service. None of the information will be sold or made available to anyone, without your prior acceptance.

The Site may collect certain information about your visit, such as the name of the Internet service provider and the Internet Protocol (IP) address through which you access the Internet; the date and time you access the Site; the pages that you access while at the Site and the Internet address of the Web site from which you linked directly to our site. This information is used to help improve the Site, analyse trends, and administer the Site. We may need to change this policy from time to time in order to address new issues and reflect changes on our site. We will post those changes here so that you will always know what information we gather, how we might use that information, and whether we will disclose that information to anyone. Please refer back to this policy regularly. If you have any questions or concerns about our privacy policy, please send us an E-mail. By using this website, you signify your acceptance of our Privacy Policy. If you do not agree to this policy, please do not use our site. Your continued use of the website following the posting of changes to these terms will mean that you accept those changes.

6. Cookie/Tracking Technology

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

7. Third Party Links

In an attempt to provide increased value to our Users, we may provide links to other websites or resources. You acknowledge and agree that we are not responsible for the availability of such external sites or resources, and do not endorse and are not responsible or liable, directly or indirectly, for the privacy practices or the content (including misrepresentative or defamatory content) of such websites, including (without limitation) any advertising, products or other materials or services on or available from such websites or resources, nor for any damage, loss or offence caused or alleged to be caused by, or in



connection with, the use of or reliance on any such content, goods or services available on such external sites or resources.

8. Product availability and Delivery Lead Times

Imperial International College has no control over the availability of titles that it does not publish directly. Components of the curriculum packages may thus change without prior notice.

8.1 Imperial International College Orders – WITHOUT Books

Where a student elects to order subjects WITHOUT books; i.e. you will have full access to our **MyCollegeTutor** 18 Month Online Programme (Comprising: Subject Year Planner, Daily Lesson Plans, Video Lessons, Assessments, Marking & Grading, Tutor Contact, Forums and Enrichment Material and Exam Preparation) for each subject that you order, however I.I.C. will not supply you with the required books for each of these subjects; rather on receipt of your payment, we will supply you with the booklist per subject, which you will then need to personally source. The onus is then on the student to source all of the prescribed books in time to commence studies in line with their intake; viz. January or June commencement.

Imperial International College takes no responsibility should a student fail to source all of the prescribed resources.

Log-in details will be supplied to a student in time to commence with their studies in accordance with their intake for which they are registered.

8.2 Imperial International College Orders – WITHOUT Books

Where a student elects to order subjects WITH books; i.e. you will have full access to our **MyCollegeTutor** 18 Month Online Programme and Imperial International College will supply you with the required books for each of these subjects. I.I.C. operates on a delivery lead time of approximately 8 (eight) weeks from date of receipt of payment for an order.

As a result of holiday closures both locally and internationally, any orders placed over Christmas/New Year, may attract further delays in delivery. Please factor this into your scheduling.

(We fully appreciate the eagerness of students to obtain their books as soon as possible after order, and we certainly do strive to supply books in as short a time as possible; however sometimes publishers are out of stock, books are in reprint and consequently orders are unavoidably delayed.)

Log-in details will be supplied to a student in time to commence with their studies in accordance with their intake for which they are registered.

8.3 Backorders / Out of Stock Orders

Sometimes backorders on imported titles are unavoidable. These will be dispatched to you as soon as possible. On occasions, a book may be completely



out of stock with the publisher itself, but not out of print. In a case like this one may have to wait for a book to be reprinted by the publisher. This can take a few months. Regrettably, Imperial International College has no control over this and accepts no liability should this type of situation arise.

Every effort is made to effect shipment of your order timeously however unforeseen circumstances may cause delays. Should we be faced with such an occurrence Imperial International College will contact you via email and provide a revised shipping schedule.

9. Delivery Policy

Subject to your selection of a "Place of Delivery" from our list of centres reflected on our Online Order Form; all orders quoted include a "Fulfillment" charge which will cover administration, packaging, courier delivery etc. of your order at the eight week deadline. You will thus not be charged anything more for delivery of your order either via courier (for your initial bulk order delivery) or post (back-orders).

Kindly note if you are based outside of South Africa, or if you are living in South Africa but cannot find a "Place of Delivery" suitable to your needs on our list of towns or city names from the drop-down box on our Online Order Form and instead you select "Other", then Imperial International College will only be in a position to quote you for "Fulfillment" once your order is complete and ready for dispatch. Please note that deliveries to areas not listed attract a significant premium. In these instances, these delivery costs will need to be paid before any resources are released either via courier or post.

The "Fulfillment" cost quoted does not make provision for early, part-delivery of an order, viz. should you for any reason whatsoever elect to take part-delivery of your order prior to the eight week deadline, Imperial International College will supply you with a quote for delivery of those resources that have arrived. This quoted amount is to be paid prior to your part-delivery being dispatched.

When you click to make a purchase with us legal obligations arise and your right to refund of monies charged to your credit card or paid in any other way agreed by us, are limited by our terms & conditions. You must not make any purchase through this site unless you understand and agree to all our terms and conditions. Once payment is made for the purchase, it is deemed that you have read and understood the terms and conditions for such purchase. If you have any queries please contact us before making any purchase for any service through this website.

9.1 Shipping

SA counter to counter

Please ensure the correct shipping address is provided from the outset as title and risk will pass to you once the order has left our premises.

9.2 Undeliverable packages

Occasionally packages are returned to us undeliverable. Should this event take place every attempt will be made to contact you to make arrangements for re-shipping.



10. Order processing

Order processing will not begin until we receive a confirmed order and payment.

11. Refunds / Returns Policy / Duplicate Resources / Discrepancies

Where a student elects to order subjects WITH books, Imperial International College will, after receipt of your payment, supply you with a "List of Subjects and their Resources" (LSR) report, which will list ALL of the Subjects that you've ordered, as well as ALL of the individual Resources that make up those subjects.

This will give you the opportunity to CHECK the resources listed and ensure that none of the titles listed are duplicates of books/resources that you may already own.

(Imperial International College does not publish its book-list; and this checking opportunity is our way of assisting our students so that they are not lumbered with duplicate resources and unnecessary expense).

If you require any CHANGES to Subjects or Resources/Software, you must notify us by return e-mail **within 2 working days** of this email to avoid any **handling fees**. We will then make the necessary changes and pass the required credits immediately; NO HANDLING FEE will apply. You are welcome to request a refund for any such credits (please send your banking details in your return email); alternatively your account will be credited to offset future orders or delivery fees.

Note: If, for any reason, you CANCEL your ENTIRE order within the 2 working days you will be required to pay a CANCELLATION FEE of 15% to cover administrative costs.

PLEASE NOTE

- 11.1 Should you NOT alert us to the fact that your subjects are incorrect or that there are duplicate titles and/or incompatible Software within the 2 working day deadline and you subsequently wish to change your subjects or credit a resource, you can still do so up until your order is dispatched, but a nominal handling fee of 10% will apply. (However, No refunds will be done; the credit will be left on your account and can be used to offset future orders and delivery fees.)
- 11.2 If, for any reason, you **CANCEL** your **ENTIRE** order at this stage (after the 2 working day deadline and up until the time your order is dispatched) you will be required to pay a CANCELLATION FEE of 25% (10% handling fee and 15% administrative costs).

IMPORTANT: NO RETURNS OR CREDITS can be done AFTER your order has been dispatched.

- 11.3 Any surcharges which banks may impose, in regard to bank charges and levies of any nature related to transferring funds internationally, will also be for your account. You must advise us in writing of your cancellation and any such



cancellation must be signed by the person who made the original purchase. The goods must be returned to us undamaged in the original packaging within 14 calendar days.

11.4 Should you choose to use a carrier that does not offer a tracking facility and the goods are lost then no refund or return will be considered.

11.4.1 International customers should make use of a courier that offers:

- Shipment tracking.
- Insure your package for safe return and declare the full value of the shipment failing which loss or damage will be for your account.

11.5 All deliveries of orders include a list of items being delivered. Any **discrepancies** as regards the printed list of titles being supplied when compared with the actual items delivered e.g. short delivery; must be communicated to Imperial International College within seven days of taking delivery of your order. Imperial International College reserves the right to waive any discrepancies that are communicated after this seven day “window” period.

12. Copyright – Photocopying a Criminal Offence

Copyright law protects all materials sold by Imperial International College. Unless otherwise stated, photocopying of any material not only contravenes Biblical and moral principles, but is also a Criminal Offence; and as such is liable to criminal prosecution and civil claims for damages. Additional copies of workbooks may be purchased for use by siblings.

13. Resale of Curriculum

Imperial International College’s resources and material is licensed to a single purchaser and may NOT be resold to any other party.

Families/Students who have completed their IGCSE or AS-Levels and would like to pass on their material are welcome to contact the Imperial International College office and donate these resources to Missionaries and under-privileged families that Imperial International College has association with.

14. All Printing and Typing Errors Excepted

15. Home-Schooling Co-Operatives, Small Schools and Tutor Groups

Imperial International College’s tutor support and online material is licensed to a single purchaser to operate in a **single family** situation, in a similar way that software is licensed for use on a single computer. In the case of a home-schooling co-operative (several families working together) or a business concern operating a small school, or a tutor teaching a group of learners (and serving home-educating families); and wanting to use Imperial International College’s support material, please note that each family in the co-operative, and each student in the small school, or tutor group, **is required to purchase their own MyCollegeTutor 18 Month Online Programme support.** Contravention of this clause

constitutes a breach of contract and will make the relevant parties liable to criminal prosecution and civil claims for damages.

16. Items Not Supplied as Standard:

Imperial International College does not supply general stationery. Please obtain this from your local stationery supplier.

17. Examination Venues

I.I.C. accepts no responsibility for, nor can it guarantee, the availability and convenient proximity of Examination venues. It is incumbent on parents and students alike to verify examination venue availability prior to contracting to study through Imperial International College.

18. Disclosure of outlet country at time of payment

South Africa - Standard Bank

19. Payment Options and Pricing

All transactions will be processed in South African Rands (ZAR).

Payment is only to be made once you have received an acknowledgement of your online order and an official Quotation from Imperial International College.

Payment may then be made via any of the following options:

19.1 Credit Card

We accept MasterCard and Visa credit cards. If you do not have a credit card please utilise one of the other payment options – refer 17.2 and 17.3, below. Please e-mail your proof of payment to admissions@iic-online.com or fax it to us on 086 511 8407 (SA only) to ensure your payment is confirmed and order processing can commence as quickly as possible.

19.2 EFT (Electronic Fund Transfer)

One of the most widely used ways of sending money online. On receipt of your online order, Imperial International College will compile a Proforma Invoice (Quotation) which will be e-mailed to you within 24 – 72 hours for your consideration, together with a “Reference Number” and “link” to our secure online payment portal. Should you wish to accept this Proforma Invoice, you can then click on the “link” and select the option to pay via EFT. You will then have to load Love2Learn Curriculum cc as a beneficiary on your internet banking and use the unique “Reference Number” for your payment. Please e-mail your proof of payment to admissions@iic-online.com or fax it to us on 086 511 8407 (SA only) to ensure your payment is confirmed and order processing can commence as quickly as possible.



19.3 Direct Deposit

You may pay for your products through a direct deposit. It's exactly the same as doing an EFT payment, except you'll have to go into your bank and physically make your direct deposit there. Please e-mail to admissions@iic-online.com or fax through your deposit slip to us on 086 511 8407 (SA only) to ensure your payment is confirmed and order processing can commence as quickly as possible.

Banking Details for EFT and Direct Deposit:

Bank:	SBSA Fourways Crossing
Branch No.:	009953
Account Name:	Love2Learn Curriculum cc
Account No.:	421490772
Account Type:	Cheque / Current
Swift code:	sbzazajj

Imperial International College reserves the right to change pricing at any time without prior notice.

For more information about how to order, special order requirements and other payment options, please contact our office on+27 11 465 6049 or email admissions@iic-online.com

20. Security Policy

Virtual Card Services (VCS) process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.

VCS is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. VCS Internet servers are protected by firewalls and intrusion detection systems.

The Merchant does not have access to credit details. VCS continually reviews and enhances its security in line with technological changes.

21. Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).



22. Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

23. Updating of these Terms and Conditions

We reserve the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time. Changes to these Terms and Conditions will become effective upon such changes being posted to this Website. It is the User's obligation to periodically check these Terms and Conditions at the Website for changes or updates. The User's continued use of this Website following the posting of changes or updates will be considered notice of the User's acceptance to abide by and be bound by these Terms and Conditions, including such changes or updates.

24. Consent

I understand that all the designs and trademarks are registered to Imperial International College and hereby accept the terms and conditions. I undertake not to copy/duplicate the trademarks and designs directly or indirectly in anyway and understand the legal implications thereof. Should I be found to be in violation of this agreement I understand that I will be held liable for all legal costs incurred by Imperial International College for any civil action or any legal action deemed necessary against me.

25. Contact Details

Physical address:

60 Macbeth Avenue
Witkoppen Ext 21
Sandton
Gauteng
South Africa

Postal address:

PO Box 1171
Lonehill
2062
Gauteng
South Africa

Phone number: +27 11 465 6049

Email: admissions@iic-online.com

Fax number: 086 511 8407 (SA only)

A copy of the ECT Act is available at <http://www.polity.org.za/pol/acts/2002>

ENDS.

